Chief Architect® X6

Download & Installation Instructions

Chief Architect, Inc.
6500 N. Mineral Dr.
Coeur d'Alene, Idaho 83815
www.chiefarchitect.com

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Installation

This section will help you install your Chief Architect software.

- What's Included with the Software
- System Requirements
- Downloading Chief Architect Software
- Installing Chief Architect
- Starting Chief Architect
- Troubleshooting Problems
- Program Updates
- Deactivating a License
- Uninstalling Chief Architect Software

What's Included with the Software

Your Chief Architect purchase includes the following:

- Chief Architect Program DVD (optional purchase if program was downloaded)
- Hardware Lock (optional)
- Your Product Key, or software license activation code

System Requirements

In order to install and run Chief Architect, your computer system must meet the following minimum requirements:

- Windows® 8/7/Vista; Mac OS® X v10.8 (Mountain Lion) or newer
- 2.4 GHz processor
- 2 GB of memory (32 bit); 4 GB of memory (64 bit)
- 5 GB of available hard disk space
- Recommended minimum monitor resolution: 1152 x 860
- High speed Internet for registration, video access, content downloads
- DVD drive (if software purchased on DVD)

For more information about system recommendations, visit our Web site at www.chiefarchitect.com.

Downloading Chief Architect Software

To download and install Chief Architect X6, begin by logging in to your online Chief Architect account at www.chiefarchitect.com.

Browse to the Digital Locker page, click the Download 

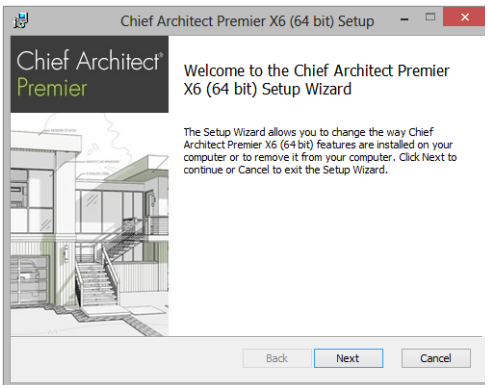
button, and save the file to your local hard drive. Select an easy to find **Save in** location on your computer, such as your Documents folder or Windows Desktop, then click **Save**.

Installing Chief Architect

When the installer file is completely downloaded, the Setup Wizard will launch automatically.

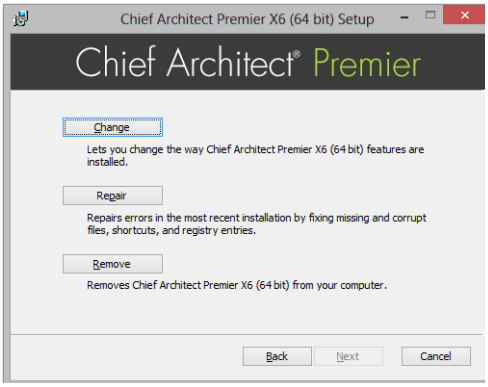
If it does not, browse to the location where you saved it, which is Documents\Downloads by default, then double-click on the file with the title of your Chief Architect program in its name, followed by a version number.

Setup Wizard Welcome



1. If you have not installed the program before, the Welcome window will display. Click **Next** to continue.

Setup Maintenance



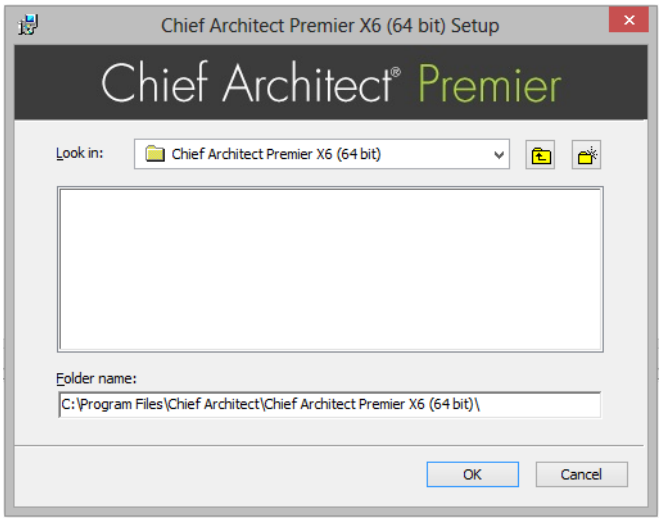
2. If you have installed the program before, this window will display, allowing you to reinstall or uninstall the program. If you are installing the program for the first time, this window will not display.

License Agreement



3. Read the License Agreement carefully. You must check the box beside **I accept the terms and conditions of this license agreement** before installing.
   - Click the **Advanced** button to specify a non-default installation location or exclude supplementary content from being installed.
   - Click **Install** to begin installing the software. The Setup Wizard will copy files to your hard disk, which may take a few minutes.

Choose Destination Location

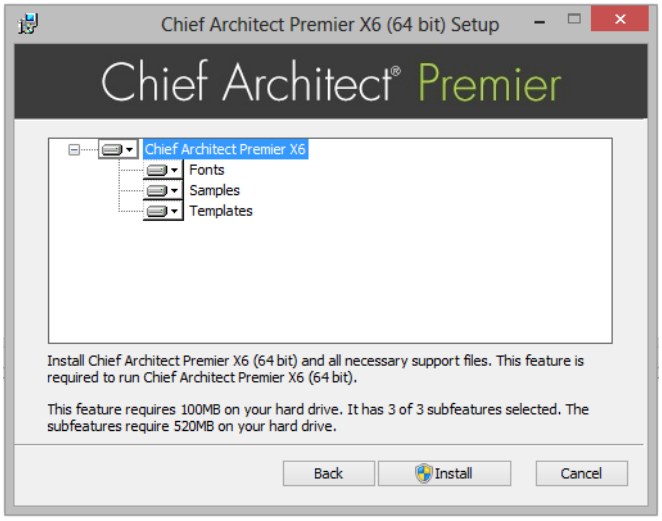


4. This window appears only if you click the **Advanced** button, and then the **Change** button, in the previous windows. Choose the destination folder for the program. By default, the program installs in a folder with the C:\Program Files\Chief Architect, in a folder with the same name as your program version. You can, if you wish, choose a different destination folder on the local machine.
   - If you prefer a different location, click the drop-down arrow to the right of the **Look in:** location and navigate to the desired location on your hard drive.
   - You can also type the full pathname of the installation directory in the **Folder name:** field.

- Click **OK** to proceed to the next window.

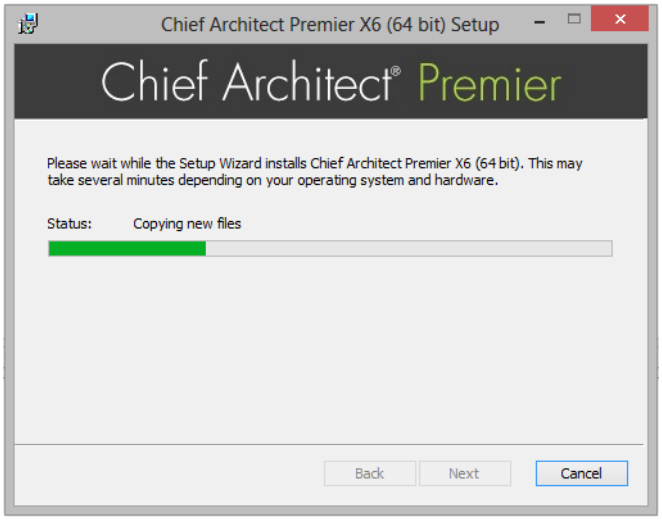
Note: Regardless of the location that you specify here, the program's library content will be installed in your computer's ProgramData folder.

Choose Items to Install



5. You can use this window to specify what features to install.
   - Click on a line item to select it. Information about its contents and hard drive space requirements displays beneath the list of features.
   - Click the drop-down arrow beside a line item to specify how it is installed. By default, **Entire feature will be installed** is selected for all line items.
   - Select **Entire feature will be unavailable** to prevent a selected feature from being installed. When this option is selected, a red X will display beside the line item's drop-down arrow.
   - Click **Install** to install the program and supplemental content as specified.

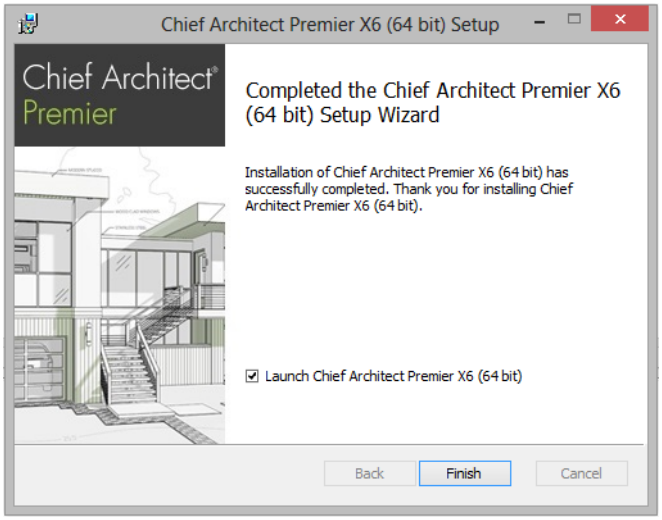
Install



6. Click **Install** to continue. The Setup Wizard will begin copying files to your hard disk after a few moments and a green progress bar in this window will show the status of this process. This may take a few minutes.

• The installer checks your hard drive for enough space to install the software successfully. If it does not find enough space, a warning message will display. You may be able to resolve this issue by running the Disk Cleanup Utility on your system. To learn more, see www.microsoft.com/atwork/maintenance/speed.aspx.

Setup Wizard Complete



7. When all files have been copied, this dialog will display. Click **Finish** to launch Chief Architect.

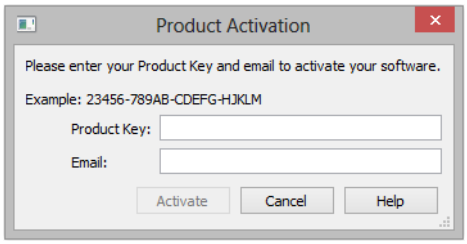
Starting Chief Architect

You can use the Start menu or the shortcut on your desktop to start Chief Architect.

When you launch the program for the first time, the Registration Wizard will open. In order to register, you must have access to the Internet.

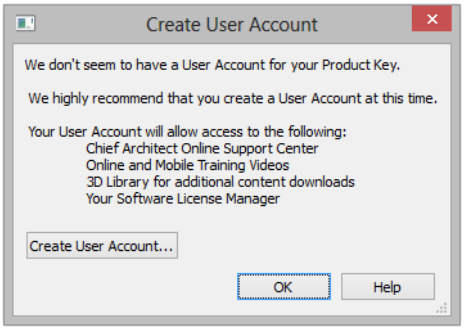
If you have plan and layout files created in previous versions of Chief Architect, be sure to read “Before You Begin” on page 29 of the Reference Manual before you open any of these files in Chief Architect X6.

You can use the Start menu or the shortcut on your desktop to start Chief Architect. When you launch the program for the first time, the **Product Activation** dialog will open.



- Enter your **Product Key**, which is located in the account information from your download or on a sticker inside your DVD case.
- Enter your **Email** address.
- Click the **Activate** button to launch the program.

If you do not have a User Account on our web site, the **Create User Account** dialog will open next.



So that you can take full advantage of our online resources, we recommend that you click the **Create User Account** button and take a moment to create a User Account on our web site, www.chiefarchitect.com.

Migrating Library Catalogs

If you have custom libraries from a previous program version on your computer, you will have an opportunity to convert them for use in Version X6. For details, click the Help button in the Migrate Library Catalogs dialog.

Troubleshooting Problems

If you encounter problems either downloading or registering your software, the following suggestions may be helpful.

- Make sure that you can visit our web site using Internet Explorer.
- Disable your firewall for the duration of the download, installation, and registration process.
- Disable other security applications, including anti-virus and download manager software, for the duration of the download, installation, and registration process.
- Lower your Internet Explorer Security and Privacy settings for the duration of the download, installation, and registration process.

> ⚠ Remember to re-enable all security applications and restore all settings when you are finished downloading, installing, and registering.

Program Updates

From time to time, Chief Architect releases downloadable program updates at www.chiefarchitect.com.

Whenever an update is available, a dialog will display when the program is opened.

- Click **Yes** to open your default Internet browser to the Program Updates section of the Chief Architect web site.
- Click **No** to launch Chief Architect.

At any time, you can select **Help> Download Program Updates** from the Chief Architect menu to launch your web browser to the Program Updates section of the Chief Architect web site.

Deactivating a License

A license of Chief Architect can be installed on as many computers as you wish, but can only be active on one machine at a time. If you have been running the program on one computer and wish to run it on a different one, you must deactivate your license on the first machine.

To deactivate a Chief Architect license

1. Launch the program on the computer where the license is active.
2. Select **Help> Deactivate License** from the program menu.
3. Click **Yes** to confirm that you wish to deactivate the license.
4. After a pause, a second message will inform you that the license has been successfully deactivated.

If you have installed both the 32-bit and the 64-bit version of either Chief Architect Premier or Interiors X6 and deactivate one of these, both will automatically become deactivated.

If you are using hardware lock security, you do not need to deactivate your license. Instead, make sure the program is not running and unplug the lock. Then attach the lock to the computer you wish to use before launching Chief Architect.

Uninstalling Chief Architect Software

There are two ways to remove Chief Architect software from your computer: from the Control Panel and, if you purchased the optional program DVD, using the Setup Wizard. Please note that if you do not have an active Internet connection, your license will not become deactivated when you uninstall.

To remove the program using the Control Panel

1. Open the Windows Control Panel.
2. Double-click Programs.
3. Find the Chief Architect program in the list and click **Remove**.

To remove the program using the Setup Wizard

1. Launch your downloaded program installer or place the disc in the DVD drive and select **Install** Chief Architect from the Chief Architect startup window.
2. On the Setup Maintenance page, select **Uninstall** and click **Next**.
3. A message will ask if you would like to remove the selected application and its components. Click **Yes**.

Additional Resources

There are many forms of help in Chief Architect, including: Tool Tips, the Status Bar, online Help, written tutorials, and product documentation in PDF format. Still more valuable information is available on Chief Architect's official web site, www.chiefarchitect.com.

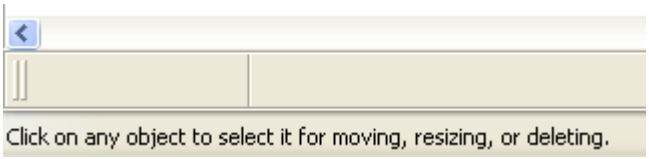
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Tool Tips and the Status Bar

When you move your mouse pointer over a toolbar button or menu item, a Tool Tip displays, offering a brief description of the tool.



More information displays in the Status Bar at the bottom of the program window.



Help Contents and Index



Chief Architect's Help Contents and Index is a browsable, searchable resource that provides a description of the tools and dialogs in the program. It can be accessed in several ways:

- Select **Help> Contents and Index** from the menu.
- Place your pointer over any menu item, toolbar button, or selected object. When you see a Tool Tip in the Status Bar, press the **F1** key.

- Click the **Help** button in any dialog.

Help Contents

A list of the available Help Topics is found on the Contents tab.

Click the + beside a heading to view its subheadings, and click on a heading to view the Help page associated with it.

Help Index

The Index tab offers a searchable, alphabetical list of keywords.

Browse this list using the scroll bar or type a keyword in the text field to search for relevant Help pages. The scrollable list below updates to match what you type as closely as possible.

Searching Help

On the Search tab, you can type in any word or phrase that you would like to locate in the Help documentation.

Click the **List Topics** button to see the search results and click the **Display** button to see the Help page containing the word(s) you searched for. The words that you searched for will be highlighted on the page.

Help Favorites

You can create a list of Help pages that you refer to often on the Favorites tab of Chief Architect Help.

When you locate a page that you would easily find again in the future, go to the Favorites tab and click the **Add** button. To view a favorite, click on its name in the Topics list, then click the **Display** button. To remove a page from the list, select it and click **Remove**.

Chief Architect Tutorials

Chief Architect includes a collection of written tutorials that describe how to create a plan in the program. These tutorials can be quickly accessed on the Contents tab of Chief Architect Help or by selecting **Help> View User's Guide** from the program menu.

Reference Manual & User's Guide PDFs

The complete contents of the Chief Architect Help is available in PDF format. Select **Help> View Reference Manual** or **Help> View User's Guide** to view either document in Adobe Reader. PDFs can be read on-screen, or you can print any pages you wish.

Tutorial Videos

Chief Architect users who participate in the **Support and Software Assurance** program have access to a collection of online training videos that show you how to perform many tasks in the program. Select **Help> View Online Help Videos** to launch your Internet browser to video.chiefarchitect.com/videos.

Some Chief Architect Help pages also feature links to Tutorial Videos that are relevant to the information on the page.

Chief Architect Web Site

Our web site, www.chiefarchitect.com, has answers to many frequently asked technical support questions. The Help Database contains a variety of articles describing how to resolve common technical problems and achieve specific design goals. New on-line tutorials are added regularly, and we invite you to visit our web site whenever you like.

Chief Talk User Forum

Other Chief Architect users have a wealth of knowledge they are willing to share. You can link to the Chief Talk user forum by selecting **Help> Chief Talk** from the Chief Architect web site or by going directly to www.chieftalk.com.

Chief Architect strives to make our documentation as helpful as possible for all of our customers. Please send any questions, comments, or feedback to Documentation@chiefarchitect.com.